

City of Castroville
Public Works
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Castroville, TX 78009



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AMI Project Partners



AMERESCO
Green • Clean • Sustainable

ENVOCORE



**Learn more about
this project:**
<http://www.castrovilletx.gov/2592/AMI-Meter-Project>

Questions?

Email:
PWAdmin@castrovilletx.gov

Call: (830) 931-4090



April 10, 2023

Dear Castroville Resident:

Beginning the week of April 17, 2023, the City of Castroville will begin a meter conversion project for its residential and commercial water, gas and electric utility customers. This project will take approximately six months to replace all utility meters throughout the City's utility system. Initially, the project will only involve replacement of water meters and retrofitting gas meters.

The city is working with Ameresco and their subcontractor Envocore (dba RTS) to replace outdated meters with upgraded meters as part of an Advanced Metering Infrastructure (AMI) project. This project will upgrade and modernize the City's water billing infrastructure, and customers will have access to more frequent detailed information about water consumption, enabling you to have better control over your water usage and monthly bills. Here are a few important facts to know:

- ❖ Ameresco and RTS employees will be properly identified with their company logo on their vehicles as well as their uniforms.
- ❖ Contractors will not have to enter homes at any time to perform work.
- ❖ In most cases, the work will be performed Monday - Friday from 7 a.m. to 7 p.m. There may be some work performed on Saturday.
- ❖ The installation typically takes less than 30 minutes for each location, during which time the water and electric service will be temporarily turned off. For gas module replacements, service will not be interrupted.
- ❖ You will receive a door hanger notifying you that your water/gas/electric meter has been changed or if the meter could not be changed due to various issues, like a locked fence or loose animal. The door hanger will provide information on Business customers will be contacted individually to schedule their replacements to reduce impact to their business.

Thank you in advance for your support of this project to improve our customer service.

Sincerely,
A handwritten signature in blue ink, appearing to read "John Gomez".
John Gomez,
Public Works Director